

## Low-Cost Mental Health Resources in Greater Richmond

Agency Name	Catholic Charities	The Center for Child and Family Services	Chesterfield Community Service Board	The Daily Planet
Street Address	1512 Willow Lawn Drive	1504 Santa Rosa Road, Suite 200	6801 Lucy Corr Boulevard	517 W. Grace Street
City, State, Zip	Richmond, VA 23230	Richmond, VA 23229	Chesterfield, VA 23832	Richmond, VA 23220
Parking	On-site	On-site	On-site	Permit from front desk
Bus Routes	Yes	Richmond Bus line	Access Chesterfield (eligibility based on income, age, and/or disability requirements)	Broad Street bus
Client Phone Line	804.545.5907	804.282.0003	804.748.1227, 804.768.7200 TDD	804.649.2119
Crisis Line	None	804.282.0003	804.748.6356	None
Wait for new patient appts.				
Fax Number	804.545.5964	804.282.2616	804.768.9283	804.649.1703
Web Site	<a href="http://www.cccofva.org">www.cccofva.org</a>	<a href="http://www.thecenterforchild.com">www.thecenterforchild.com</a>	<a href="http://www.chesterfield.gov/Administration/CommunityServicesBoard/csbcontact.asp">www.chesterfield.gov/Administration/CommunityServicesBoard/csbcontact.asp</a>	<a href="http://www.dailyplanetva.org">www.dailyplanetva.org</a>
<b>Ages Served</b>	<b>Ages 6 and above</b>	<b>Ages 5-18</b>	<b>All ages</b>	<b>Ages 12 - adult</b>
Counseling	Individual, family	Intensive in-home individual, family, case management, crisis intervention	Individual, family, group	Individual, family, group
Substance Abuse	Individual	None	Yes	Co-occurring disorders group and case management
Psychiatry/Medications	None	None	Yes	Yes
Severe & Persistent Condition	None	Yes	Yes	Yes
Crisis	Pager for established clients	Yes	Yes	Established clients
Pharmacy Services	None	None	Community Resource Pharmacy	Referrals
Rx Free/\$ Prescription Assistance Programs (PAP)	None	None	Yes	Programs with Ukrops and VCC, some samples
Other Services	Domestic violence groups, Anger management groups, Parenting classes		Prevention services, parenting classes, Access Chesterfield transportation, family support services, anger management, infant services, residential, service coordination, prevention and unemployment services, day support	Full range of services, Social Security and disability assistance
Days & Hours	Mon.-Thurs. 9am - 7pm	Office Mon.-Fri. 9am - 5pm	Mon. - Thurs. 8:30am - 9pm	Office Mon.-Fri. 8am - 6pm
		24 hour crisis services	Fri. 8:30am - 5:00 pm	
Appointments Required	Yes	Yes	Yes - occasional waitlist for services	Yes
Same-Day Appointments	If available	If available	Crisis only	Yes - intake only
Walk-ins	None	None	None	Yes
Residency Restrictions	None	None	Chesterfield County Resident	None
Financial Eligibility Criteria	Under \$30,000 or unemployed	Medicaid or CSA	None	None
Eligibility Screen Frequency	At intake, would have to provide with data at first appt.		At intake	At intake
Cost Per Visit	Sliding fee scale, \$50 for assessment, \$30 per session	Billed through Medicaid	Sliding scale	Sliding Scale
Medicare / Medicaid / CHIP	Yes	Medicaid or CSA	Yes	Medicare and Medicaid
3rd Party Payers Accepted	Yes	None	Yes	Some
Spanish Translators Onsite	Not at this time	None	Yes	Yes
Number of Credentialed Providers	3 LCSW, 1 MSW	23	124 MH and SA staff	4 PT Psychiatric staff, 4 FT therapists
Number of Volunteer Providers/Interns	None	1 graduate student	Interns seasonally	Rare

## Low-Cost Mental Health Resources in Greater Richmond

Agency Name	Family Focus	Fan Free Clinic	Free Clinic of Goochland	Goochland Community Services
Street Address	2103 E. Parham Road, Suite 100	1010 North Thompson Street	1800 Sandy Hook Road, Suite 120	3058 River Road West
City, State, Zip	Richmond, VA 23228	Richmond, VA 23230	Goochland, VA 23063	Goochland, VA 23063
Parking	N/A	Yes - at the back of the building	On-site	On-site
Bus Routes	N/A	Yes	Bus service through Goochland Fellowship	None
Client Phone Line	804.261.2090	No	804.556.5840	804.556.5400
Crisis Line	None	No	None	804.556.3716
Wait for new patient appts.		Yes		
Fax Number	804.261.3962	804.864.2586	804.556.5100	804.556.5403
Web Site	<a href="http://www.familyfocusinc.com">www.familyfocusinc.com</a>	<a href="http://www.fanfreeclinic.org">www.fanfreeclinic.org</a>	<a href="http://www.freeclinicofgoochland.org/">www.freeclinicofgoochland.org /</a>	<a href="http://www.gpcsb.org">www.gpcsb.org</a>
<b>Ages Served</b>	<b>Families with children 2-20</b>	<b>Ages 18 and over</b>	<b>Ages 18-64</b>	<b>All ages</b>
Counseling	Intensive in-home (wrap-around) individual and family	Yes	Medication assessment and checks	Individual, group, long-term, crisis
Substance Abuse		No	Individual therapy	
Psychiatry/Medications	Referrals, transportation	Yes	Yes	In connection with other services
Severe & Persistent Condition	Yes	Yes	Refer to CSB	Yes
Crisis	Yes	No	None	Yes
Pharmacy Services	Referrals, transportation	No	Patient Assistance Programs/Crossover	None
Rx Free/\$ Prescription Assistance Programs (PAP)	None	Yes	Yes	Referrals and form assistance
Other Services	Parenting, community based sex-offender program		Medical Services, Chronic Disease Clinic	Mental Retardation and substance abuse services
Days & Hours	Office Mon.-Fri. 9am - 5pm	By appointment	Mon. 9am - 8pm, Tues. - Thurs. 9am - 4pm	Mon. - Fri. 8am - 4:30pm
			Fri. 9am - 2pm	Evening hours until 8pm on Mondays
Appointments Required	Yes	Yes	Yes	Yes, except for crisis
Same-Day Appointments	If available, all calls returned within 24 hours	No	None	Only for crisis
Walk-ins	If available, all calls returned within 24 hours	No	None	Will be given appointment for another time
Residency Restrictions	None	No	Goochland Residents	Goochland Resident
Financial Eligibility Criteria	Medicaid eligible	No	200% of FPL with no insurance	Sliding fee scale
Eligibility Screen Frequency		No	Yearly	At intake and annually or as income changes
Cost Per Visit		Free	Free	Call for information
Medicare / Medicaid / CHIP	Yes	No	None	Yes
3rd Party Payers Accepted	None	No	None	Yes
Spanish Translators Onsite	None	Yes	Not on site, available if needed	Limited
Number of Credentialed Providers	20 counselors/therapists	1 Psychiatrist, 3 Master's level professionals - all are part-time volunteers	1 MSW	3 Mental Health, 3 Substance Abuse, 2 Psychiatrists
Number of Volunteer Providers/Interns	Student interns	0 interns		Student interns

## Low-Cost Mental Health Resources in Greater Richmond

Agency Name	Hanover Community Services	Henrico Area Mental Health & Retardation Services	Jewish Family Services	Powhatan Community Services
Street Address	12300 Washington Highway	10299 Woodman Road (main location); 4825 S. Laburnum Ave, Richmond, VA 23231; 4915 Radford Ave., Richmond, VA 23230; 9403 Pocahontas Trail Providence Forge, Virginia 23140	6718 Patterson Avenue	3910 Old Buckingham Road
City, State, Zip	Ashland, VA 23005	Glen Allen, VA 23060	Richmond, VA 23226	Powhatan, VA 23139
Parking	Yes	On-site	On-site	On-site
Bus Routes	No	Yes to satellite offices (4825 S. Laburnam Ave.; 4915 Radford Ave.)	Yes	None
Client Phone Line	804-365-4222	804-727-8515; 804-966-5959 (Charles City and New Kent)	804.282.0003	804.598.2200
Crisis Line	804-365-4200	804-727-8484; 804-966-2496 (Charles City and New Kent)	804.282.0003	804.598.2697
Wait for new patient appts.		Varies		
Fax Number	804-365-4252	804-727-8480; 804-966-5694 (Charles City and New Kent)	804.282.2616	804.598.3114
Web Site	<a href="http://www.co.hanover.va.us/csb/default.htm">www.co.hanover.va.us/csb/default.htm</a>	<a href="http://www.co.henrico.va.us/mhmr/">www.co.henrico.va.us/mhmr/</a>	<a href="http://www.jfs.org">www.jfs.org</a>	<a href="http://www.gpcsb.org">www.gpcsb.org</a>
<b>Ages Served</b>	<b>All ages</b>	<b>All</b>	<b>Some children, adults</b>	<b>All ages</b>
Counseling	Yes, for some	Individual, family, group	Individual, couple and family therapy	Individual, group, long-term, crisis
Substance Abuse	Yes	Individual, family, group, co-occurring	Yes	
Psychiatry/Medications	Yes, for some	Yes	None	In connection with other services
Severe & Persistent Condition	Yes	Yes	Yes	Yes
Crisis	Yes	Yes	Current patients only	Yes
Pharmacy Services	No	Community Resource Pharmacy	None	None
Rx Free/\$ Prescription Assistance Programs (PAP)	Referrals and form assistance	Yes	None	Referrals and form assistance
Other Services		Prevention, Early Intervention, full range of services for persons with mental retardation, mental illness and substance abuse problems	Limited psychological testing, geriatric counseling, divorce mediation, sex offender treatment	Mental retardation and substance abuse services
Days & Hours	Mon., Tues., Fri. 8:30am - 4:30pm	Mon., Wed., Fri., 8:30am - 5:00pm, Tues. and Thurs. 8:30am - 8:00pm; evening hours vary at other locations	Mon. - Fri. 8:30 am - 9pm	Mon. - Fri. 8am - 4:30pm
	Wed., Thurs. 8:30am - 8:30pm			Evening hours until 8pm on Wednesdays
Appointments Required	Yes	Yes, except for crisis services and access to adult substance abuse services	Yes	Yes, except for crisis
Same-Day Appointments	For crisis only	Crisis only	If available	Only for crisis
Walk-ins	Will be given appt. for another time	Crisis and adult substance abuse services	None	Will be given appointment for another time
Residency Restrictions	Hanover County residents only	Henrico, Charles City or New Kent County	None	Powhatan
Financial Eligibility Criteria	Sliding fee scale	Accept many private insurances, Medicaid, self-pay based on sliding scale. No one is refused services based on inability to pay.	None	Sliding fee scale
Eligibility Screen Frequency	At intake	At intake, annually, and as changes occur		At intake and annually or as income changes
Cost Per Visit	Sliding scale	Varies by service	Minimum fee \$20	Call for information
Medicare / Medicaid / CHIP	Yes	Yes		Yes
3rd Party Payers Accepted	Yes	Yes		Yes
Spanish Translators Onsite	No	Access as needed	None	Limited
Number of Credentialed Providers		300+		23 Mental Health, 3 Substance Abuse, 2 Psychiatrists
Number of Volunteer Providers/Interns	None	Seasonal students	1 graduate student	

## Low-Cost Mental Health Resources in Greater Richmond

Agency Name	Richmond Behavioral Health Authority	Rubicon Rehab	Vernon J. Harris Medical Center	Virginia Treatment Center for Children
Street Address	107 South 5th Street	1300 MacTavish Avenue	719 N. 25th Street	515 N 10th Street
City, State, Zip	Richmond, VA 23219	Richmond, VA 23230	Richmond, VA 23223	Richmond, VA 23298
Parking	street parking	Off street parking	Yes	Parking pass given in office
Bus Routes	Yes	Facility & Central office on bus line	Yes	Yes
Client Phone Line	804.819.4000	804.359.3255 ext. 3049	804.253.1994	804.828.3124
Crisis Line	804.819.4100		None	804.828.3129
Wait for new patient appts.				
Fax Number	804.819.4265, 804.819.4263	804-359-5137	804.253.1970	804.828.9493
Web Site	<a href="http://rbha.org/index.htm">rbha.org/index.htm</a>	<a href="http://www.rubiconrehab.org/">www.rubiconrehab.org/</a>	<a href="http://www.vjhmedicalcenter.org">www.vjhmedicalcenter.org</a>	<a href="http://www.vcuhealth.org/vtcc">www.vcuhealth.org/vtcc</a>
<b>Ages Served</b>	<b>Ages 5 - adult</b>	<b>Ages 18 and up</b>	<b>Adult women over 18</b>	<b>Ages 12-17, 18 if in school</b>
Counseling	For children only, substance abuse adults	Yes	Individual, couple, group	Individual and family
Substance Abuse	Adults	Yes	None	
Psychiatry/Medications	Some	Prescribed as needed for residential care	Working on	Yes
Severe & Persistent Condition	Yes	No	None	Yes
Crisis	Yes	Yes	None	None
Pharmacy Services	State Hospital Qualifications	No	Referral to Doctor's in facility	None
Rx Free/\$ Prescription Assistance Programs (PAP)	Limited, No free	No	Sliding scale based on income	None
Other Services	Adult long term case management and psychiatric services	TDO's by CSB referral	Depression groups for women	
Days & Hours	Mon. - Fri. 8am - 5pm	Central office - 9am - 5pm	Mon. - Fri. 8am - 5pm	Mon., Wed., Fri. 9am - 6pm
	Crisis - 24 hours	Facilities, 24 hours		Tues. and Thurs. 12-9
Appointments Required	Yes	Yes	Yes	Yes
Same-Day Appointments	None	No	If available	Intake within 1 week
Walk-ins	Assessments by walk-in, schedule for intake	No	None	None
Residency Restrictions	City of Richmond, must provide picture	No	None	None
Financial Eligibility Criteria	Need based	Referral from agency or self-pay	None	Sliding fee scale
Eligibility Screen Frequency	At intake	Phone screening or by referral		At intake
Cost Per Visit	Sliding scale	Call for service quote	Contact Clinic - \$25 copay at this time	
Medicare / Medicaid / CHIP	Medicaid	No	Yes	Yes
3rd Party Payers Accepted	None	No	Yes	Yes
Spanish Translators Onsite	Rare	No	None	None
Number of Credentialed Providers	200 MH, 50 MR Staff, 75 SA Staff	Facility is licensed provider	1 therapist	1 therapist, 1 psychiatrist
Number of Volunteer Providers/Interns		none	None	

## Low-Cost Mental Health Resources in Greater Richmond

Agency Name	VCU Psych Services
Street Address	612 N. Lombardy Street
City, State, Zip	Richmond, VA 23284
Parking	Street
Bus Routes	GRTC downtown bus
Client Phone Line	804.828.8069
Crisis Line	None
Wait for new patient appts.	
Fax Number	827.1269
Web Site	<a href="http://www.has.vcu.edu/psy/cpsd">www.has.vcu.edu/psy/cpsd</a>
<b>Ages Served</b>	<b>Ages 5 - adult</b>
Counseling	Brief, long-term, individual, couples, family, assessments
Substance Abuse	
Psychiatry/Medications	None
Severe & Persistent Condition	Yes
Crisis	None
Pharmacy Services	None
Rx Free/\$ Prescription Assistance Programs (PAP)	None
Other Services	None
Days & Hours	Mon.-Thurs. 9am - 8pm
	Fri. 9am - 12pm
Appointments Required	Yes
Same-Day Appointments	None
Walk-ins	None
Residency Restrictions	None
Financial Eligibility Criteria	None
Eligibility Screen Frequency	
Cost Per Visit	Sliding scale
Medicare / Medicaid / CHIP	Fee based on need
3rd Party Payers Accepted	None (co pay = fee)
Spanish Translators Onsite	Limited
Number of Credentialed Providers	30 therapists
Number of Volunteer Providers/Interns	2 Doctor volunteers, psychology interns